# Performance Assessment of WhatsApp and IMO on Android Operating System (Lollipop and Kitkat) during Voip Calls using 3G or WiFi R.C. De Oliveira<sup>1</sup>, H.M. De Oliveira<sup>2</sup> and L.P.S. Viana<sup>3</sup> <sup>1</sup> Amazon State University *Received: 15 December 2015 Accepted: 2 January 2016 Published: 15 January 2016*

### 8 Abstract

9 This paper assesses the performance of mobile messaging and VoIP connections. We compared
10 the CPU requirements of WhatsApp and IMO under different scenarios. This analysis also
11 enabled a comparison of the performance of these applications on two Android operating

<sup>12</sup> system (OS) versions: KitKat or Lollipop. Two models of smartphones were considered, viz.

<sup>13</sup> Galaxy Note 4 and Galaxy S4. The applications behavior was statistically investigated for

<sup>14</sup> both sending and receiving VoIP calls. Connections have been examined over 3G and WiFi.

<sup>15</sup> The handset model plays a decisive role in CPU requirements of the application. t-tests shown

<sup>16</sup> that IMO has a statistical better performance that WhatsApp whatever be the Android at a

<sup>17</sup> significance level 1

18

### 19 Index terms—

# <sup>20</sup> 1 I. Introduction

nstant messaging and VoIP (voice over IP) for mobile phones are growing importance in the contemporary society. 21 The instant messaging (IM) is a set of communication technologies used for text-based communication between 22 two or more participants usually over the Internet [2], ??8]. In particular, IM in mobile phones is becoming a 23 worldwide fever [12], [1], [10]. In performance evaluation of electronic devices is commonplace to build a base 24 for comparison (baseline, [4]). Usually this database is constructed by applying tools that collect performance 25 metrics (e.g. CPU, disk, memory and network statistics). Through such a baseline, the analyst can pinpoint 26 where the drawbacks are, and carry out performance adjustments so as to improve the throughput of a given 27 application. The choice of performance metrics, how performing data collection, and data analysis are common 28 steps of performance evaluation. We conducted a performance assessment of the WhatsApp as compared with the 29 performance of IMO through 3G and Wifi, on different operating systems Android ??15], [5]. The performance 30 of such applications remains rather unexplored both from the theoretical viewpoint as well as in academia. See 31 [3] for a comparison between WhatsApp and standard SMS. 32

# <sup>33</sup> 2 II. Materials and Methods

The analysis delimited in this study is just VoIP on smartphones. The analysis carried out in this study would be limited to monitoring the processing when instant messaging or voice call applications. The universe of study of this investigation is characterized by the scope of operation of mobile devices. The field of study covered the transmission by wireless LAN (WiFi) or 3G networks [14]. It was not taken into account the coding, nor programming logic or source code of applications. Android OS is a multitasking operating system for for mobile devices, including smartphones and tablets, which have different versions [9], [5]. The main purpose is the analysis of cross-platform instant messaging for smartphones, viz. WhatsApp and IMO, with versions of Android, KitKat

41 and Lollipop. For the present experiment we used an analysis tool, techniques measurements and statistical

### 3 III. PERFORMANCE OF WHATSAPP AND IMO

42 methods. The scope of the study was carefully designed to avoid interference from outside or assumptions that 43 were not linked to the analysis. Moreover, for the proper background collecting of logs on mobile applications is

44 essential to select software that is able to perform the performance data capture. Sampling tests were performed

 $_{\rm 45}~$  by selecting an appropriate tool to collect specific logs. Our choice fell upon the Little Eye and thereafter it

46 was possible to analyze the resources and ways processing ???]. Test devices were Samsung Galaxy S4 (S4) and

<sup>47</sup> Samsung Galaxy Note 4 (N4), both with different hardware and which have been installed Android. To build <sup>48</sup> the environment, it was also required to install and configure a wireless network as well as the availability of

49 carrier chip with 3G transmission. ? Analyze: It brings information about the background of the data collected

50 creating graphs and statistics for analysis;

? Optimize: Suggest improvements in resource consumption by optimizing the operating system. For tool installation the following requirements is necessary:

Java JRE or SDK -V 1.6 + (Java 6 or higher) and Android SDK; USB debugging is enabled on the phone; Set the device to connect to as "camera (PTP)" rather than "media device (MTP)"; Test device drivers are required when using Windows OS.

With everything set (hardware and software environments), Little Eye starts. Once started, it loads 56 57 applications under test on the device. After listing all applications, simply select the application to be tested 58 (WhatsApp or IMO), and then configure the measurements of interest, as illustrated in the following screen (Fig. 59 1). Case Study: The application under test is monitored with VoIP call duration of 1 minute, 5 minutes and 60 10 minutes. The data were collected during these periods. In a preliminary analysis, 30 calls with WhatsApp and IMO were referred. The same test environment is applied to both Android KitKat (KK) and Lollipop (LL) 61 systems, i.e., the same test conditions and analysis are adhered so there is no bias in results. Standard hypothesis 62 tests were conducted to ascertain a performance difference between IMO and WhatsApp applications. Two-tailed 63 t-test for the population mean of IMO under a cornucopia of scenarios. Let be the mean of CPU requirements of 64 the application during a 10 minutes VoIP call (sending or receiving). The statistical hypothesis at 1% significance 65 level ( $\_= 0:01$ ) were: 66

(1) Also, left-tailed t-test showed evidence that IMO performance was higher than WhatsApp. Bean plot is
 also used to visualize performance data http:// boxplot.Tyerslab.com/.

# <sup>69</sup> 3 III. Performance of Whatsapp and Imo

Data collection was conducted using the Little Eye software as application performance analysis tool ???]. In this 70 software, it is possible to collect smartphone application logs and analyze the processing consumption. This tool 71 has a number of resources available to perform the analysis of applications, ranging from battery consumption 72 to processing overhead. In these experiments, however, the scope has been narrowed to the study of behavior 73 74 around the CPU. The test was carried out by collecting 30 calls lasting 10 minutes and the logs generated took 75 the average for all sampling measures. These graphs show the applications are processed for use in receiving 76 (also transmitting) a VoIP call through WhatsApp and the IMO using a WiFi connection as communication in both versions of Android [15]. Figure ??, illustrates two instances of selected CPU requirements measures for 77 78 achieving 30 calls, lasting 10 minutes. Each point is the average calculated from 30 samples. All correlations between performances in different scenarios were calculated: Higher performance correlations were obtained 79 for the handset Galaxy S4 than for the Galaxy Note 4. The highest correlation coefficient among all tested 80 scenarios was obtained for the Galaxy S4 with operation with LL. Considering now the IMO application, in the 81 3G operation under Galaxy S4 smartphone, the general performance behavior is weakly sensitive to the selected 82 version of the android system. Nevertheless, the performance of KK OS was approximately twofold more efficient 83 84 than LL, as concerning 3G transmission. In contrast, the lowest correlation coefficient was found for KitKat in the 85 two handset models, where the WhatsApp and IMO application performance for 3G calling were noncorrelated. Low correlations were also achieved for 3G connections on the smartphone Galaxy Note 4: the performance for 86 KitKat and Lollipop were also uncorrelated. 87

Table ?? : Average CPU requirements for different scenarios. Smartphone Galaxy Models: N4 and S4. The calls were all made lasting 10 minutes. In each case, they were considered N = 30 samples (each is an average obtained from 600 measurements). Values in parenthesis refer to the sample. standard deviation. Significance level of t-test: \_= 0:01 a 3G transmission with the android version KK. For WhatsApp using the KitKat OS, the smartphone Galaxy S4 presented some correlation between 3G and wifi.

The KK android version yielded performance results not so sensitive to the selected network (3G or wifi 93 operation) and their memory requirements were pretty close. Still handling with WhatsApp on the device S4 94 95 operating on wifi, there is a performance correlation between the two android OS version, but the KK performance 96 is roughly twice more efficient than the It was observed that a few specific moment, the processing occupation 97 reached to zero. Sometimes this is expressed by display off (device screen hibernated,) it reduced the kernel 98 processing consumption. It was noticed that the tester there are three or more CPUs and the WhatsApp test has shown the using of a single CPU. But this led to the idea that some features of the devices were being processed 99 by other CPUs. In some cases it was perceived that the application falls under Lollipop, but it is emphasized 100 that troubles may have occurred during the collection of logs. An example is the Internet itself both 3G as WiFi, 101 tool communication with the device or operating failures. In the beanplot (a variant of Tukey boxplot) shown 102 in Fig. 3, one can see the behavior of CPU requirements for measurements comparing the transmission medium 103

(3G \_WiFi) for WhatsApp and IMO. For 3G, a marked performance difference is observed between Whatsapp 104 and IMO in the Samsung Note 4, showing a superior performance WhatsApp is statistically indistinguishable 105 (t=1.826, p-value=0.078). p-values were p < 10?5 in most cases. Also, left-tailed test have shown evidence to 106 accept the hypothesis \_IMO < \_WhatsApp (or \_WhatsApp < \_IMO). t-tests on Galaxy Note 4 have shown 107 that IMO app has a statistical better performance that WhatsApp OS and the access network (3G/Wifi). Finally, 108 Galaxy Note 4 using WiFi outperforms Galaxy S4 in terms of processing. whatever the Android, at a significance 109 level 1%. In contrast, WhatsApp requires less CPU than IMO on Galaxy S4 at the same significance level, whatever 110 the of IMO. In contrast, underWiFi, these differences are not so remarkable. Table ?? (tx) and 2 (rx) present 111 the transmission medium (3G \_WiFi). Null hypothesis (Eqn. 112

(1)) is rejected at 1% significance level in all cases, but fKK,N4,wifig where the performance of the IMO 113 and statistics of average CPU requirements obtained in the pairwise measurements in order to compare the 114 performance of WhatsApp and IMO. A marking with different letters (e.g. a and b) indicates that the average 115 CPU requirements were different at a significance level of 1% (so the hypothesis H0 can be rejected). A pairwise 116 comparison with the same letter (a and a) indicates that the null hypothesis cannot be discarded at 1%, i.e. 117 there is no statistical evidence of performance difference between the two scenarios compared. In the first table, 118 only the operating system version is changed (KitKat \_Lollipop). In the second one, it is varied just the There 119 120 is visible the increased processing generated by the application in the version of Lollipop compared the KitKat 121 version. However, both on WiFi and 3G connections, there is insufficient data here to unveil the very reason, 122 but we know that changes made to the KitKat to Lollipop are focused on managing resources, such as energy consumption [13]. Based on the results we can say that the operating system indirectly affects in the response 123 in terms of CPU processing, although it may not be decisive. When comparing the same operating system 124 on different chipsets we realize that the application the way it was developed directly contributes to the device 125 performance. This claim comes from the realization that IMO on Galaxy S4 requires more CPU than WhatsApp, 126 but on the other hand, this does not occur in the Galaxy Note 4. It is also observed that WiFi under Galaxy Note 127 4 has better performance than the Galaxy S4 in terms of processing, for both operating systems. This is quite 128 likely to happen due to the CPU management, since each chip has its own managing way. In the 3G scenario, 129 more CPU is required in both IMO and WhatsApp. It is assumed that the chipset combination, application 130 development, Android OS and the network technology (WiFi/3G) is crucial in CPU performance. The total 131 processing using this application be given by the sum of CPU usage by the user (application) and CPU usage by 132 the kernel generated by the application itself. Nevertheless, findings suggest the need for a more specific analysis 133 from the perspective of resources exploited by each application. Ascertain the impact of energy consumption with 134 the device update to the Android Lollipop version should also be examined, since it is one of the notes issued for 135 this release. It is so recommended as future research a deep investigation on energy consumption [11], [6] achieved 136 with the Applications should have the chipset/OS as a key observance with a view on battery consumption. 137

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Figure 1: Figure 1:

# $\begin{array}{ll} null-hypothesis & H_0: \mu_{IMO} = \mu_{Whatsapp} \\ alternative-hypothesis & H_1: \mu_{IMO} \neq \mu_{Whatsapp}. \end{array}$

Figure 2: Figure 3 :



Figure 3:



Figure 4:



Figure 5:

	3G	KitKat	3G	Lollipop	WiFi	KitKat	WiFi	Lollipop
handset	WApp	IMO	WApp	IMO	WApp	IMO	WApp	IMO
Galaxy N4	15.97 <sup>a</sup>	$7.66^{b}$	15.64 <sup>a</sup>	$6.51^{b}$	7.40 <sup>a</sup>	$8.68^{a}$	16.18 <sup>a</sup>	$8.42^{b}$
	(0.48)	(0.56)	(0.10)	(0.29)	(1.80)	(3.84)	(1.00)	(0.44)
Galaxy S4	10.15 <sup>a</sup>	$20.67^{b}$	$23.69^{a}$	$34.25^{b}$	11.87 <sup>a</sup>	$19.90^{b}$	18.74 <sup>a</sup>	$46.78^{b}$
	(1.64)	(0.52)	(0.68)	(3.07)	(1.11)	(0.57)	(7.80)	(1.19)

Figure 6:

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device (http://cs.gmu.edu/?astavrou/research/ Android\_Power\_Measurements\_Analysis\_SERE\_12.pdf).

Figure 7: Table 2 :

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