Online ISSN : 0975-4172 Print ISSN : 0975-4350

# GLOBAL JOURNAL

OF COMPUTER SCIENCE AND TECHNOLOGY: C

# Software & Data Engineering





## GLOBAL JOURNAL OF COMPUTER SCIENCE AND TECHNOLOGY: C Software & Data Engineering

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Volume 15 Issue 1 (Ver. 1.0)

Open Association of Research Society

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GLOBAL JOURNAL OF COMPUTER SCIENCE AND TECHNOLOGY: C SOFTWARE & DATA ENGINEERING Volume 15 Issue 1 Version 1.0 Year 2015 Type: Double Blind Peer Reviewed International Research Journal Publisher: Global Journals Inc. (USA) Online ISSN: 0975-4172 & Print ISSN: 0975-4350

## Hybrid Technique for Arabic Text Compression

## By Arafat Awajan & Enas Abu Jrai

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*Abstract*- Arabic content on the Internet and other digital media is increasing exponentially, and the number of Arab users of these media has multiplied by more than 20 over the past five years. There is a real need to save allocated space for this content as well as allowing more efficient usage, searching, and retrieving information operations on this content. Using techniques borrowed from other languages or general data compression techniques, ignoring the proper features of Arabic has limited success in terms of compression ratio. In this paper, we present a hybrid technique that uses the linguistic features of Arabic language to improve the compression ratio of Arabic texts. This technique works in phases. In the first phase, the text file is split into four different files using a multilayer model-based approach. In the second phase, each one of these four files is compressed using the Burrows-Wheeler compression algorithm.

Keywords : text compression, multilayer model text compression, morphological analysis, wordbased compression, burrows-wheeler algorithm.

GJCST-C Classification : C.1.3



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## Hybrid Technique for Arabic Text Compression

Arafat Awajan<sup>a</sup> & Enas Abu Jrai<sup>o</sup>

Abstract- Arabic content on the Internet and other digital media is increasing exponentially, and the number of Arab users of these media has multiplied by more than 20 over the past five years. There is a real need to save allocated space for this content as well as allowing more efficient usage, searching, and retrieving information operations on this content. Using techniques borrowed from other languages or general data compression techniques, ignoring the proper features of Arabic has limited success in terms of compression ratio. In this paper, we present a hybrid technique that uses the linguistic features of Arabic language to improve the compression ratio of Arabic texts. This technique works in phases. In the first phase, the text file is split into four different files using a multilayer model-based approach. In the second phase, each one of these four files is compressed using the Burrows-Wheeler compression algorithm. Different compression techniques were investigated and tested at the level of each one of the four files. The integration of the multilayer model with the Burrows-Wheeler technique was found to be suitable for all text files in terms of compression ratio.

*Keywords:* text compression, multilayer model text compression, morphological analysis, word-based compression, burrows-wheeler algorithm.

#### I. INTRODUCTION

ata compression is important for data transmission and data storage. It aims at reducing the size of data in order to improve the speed of transmission and reduce the size that is needed for the storage. Data compression techniques can be classified into two general categories: Lossy and Lossless techniques. Lossless techniques themselves can be classified into two main categories: statistical compression techniques and dictionary compression techniques [1], [2].

Text compression is a subfield of data compression. It focuses on compressing natural language texts as they occur in the real world. Text compression uses mainly the different features of natural languages to improve the compression ratio and performance. Research papers concerning natural language text compression have been published during the past three decades. Their main concern were European languages such as English, French and German [3], [4] [5]. Other languages such as Japanese

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Author o: Department of Basic Sciences, Ma'an University College, Al-Balqa Applied University, Ma'an, Jordan. e-mail: eng.sw.enas@bau.edu.jo and Chinese were subjects of this type of research, too [6]. Few studies and published research papers focused on the compressing of Arabic text.

Each type of compression technique has advantages and disadvantages. Dictionary-based techniques are fast, but they give smaller compression ratios. On the other hand, statistically based techniques provide high compression ratios but ignore the specificities of natural language texts. Arabic and other Semitic languages are complex and rich in terms of morphological features, where tens or hundreds of words can be derived from the same root. These morphological features can be exploited to improve the compressing ratio of Arabic texts [7]. In 2008, Stujbe [8] showed that utilizing multiple compression techniques is a superior alternative to the classic single-compressor approach. Thus hybrid approaches that combine several of these techniques in order to obtain better compression ratio have been proposed.

Studies on Arabic text compression were limited despite the fact that Arabic is one of the major international languages. This work aims at developing new compression techniques based on the exploitation of morphological and grammatical features of Arabic language to present a hybrid paradigm that will be able to improve the compression ratio and performance and to produce a new representation of text that can be more appropriate for other applications such as information retrieval.

#### II. FEATURES OF ARABIC LANGUAGE

An Arabic word is a series of alphabet letters and diacritical marks. Thirty-six characters are used in Modern Standard Arabic (MSA): 28 basic letters and eight diacritical marks. The diacritical marks, called TASHKEEL, are optional and in general are added above or below Arabic letters. Table 1 shows the different vowelization states of the Arabic word: fully vowelized, partially vowelized and unvowelized.

Author α: Department of Computer Science, Princess Sumaya University for Technology, Amman, Jordan.

Table 1 : The vowelization states of Arabic text

Vowelization States	Examples
Fully vowelized words	مُعْتَمَد - مُسْتَقِيم
Partially vowelized words	مُعتمد - مستَقيم
Unvowelized words	معتمد - مستقيم

In Arabic language, a word may be derivative or non-derivative. A derivative word is generated from a basic Arabic root according to a predefined palette or template called morphological balances. Figure 1 shows an example of some words that are derived from the root بعنك k-t-b which represent the concept 'writing'. The non-derivative words are mainly functional words and nouns borrowed from foreign languages.

كتب، كاتب، مكتبة، كتب، مكاتب، اكتتب، استكتب، مكتوب، كتاتيب كتبة، أكتب، اكتب، كتبوا، مكتب،

Figure 1 : Some words derived from the same root کتب k-t-b

Stop words are words that have little semantic meaning. However, they are used to explain grammatical relationships between the words within a sentence. This class of words includes pronouns, prepositions, conjunctions and interjections. The number of stop words is limited, but their frequency is very high in natural texts. They represent nearly 40% of the total number of words in a text [9]. Table 2 shows the frequency of these words in real-world text that contains one million words taken from a collection of articles from newspapers and magazines.

The morphological analysis is one of the most important techniques used in natural language Table 2 · Frequency processing. Its objective to analyze words in order to decompose them into their original morphemes and identify their internal structure. In the case of Arabic words, a word may be decomposed into suffix, prefixes, root or stem. In the case of derivative words, the morphological analyzers may generate the morphological pattern used for the creation of the word in addition to the other components listed before. It is a key step for many applications of natural language processing systems [10], [11], [12].

Table 2 :	Frequency	of some	stop words	[9]
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Partially vowelized stop words		Unvowelized stop words	
Word	Frequency	Word	Frequency
في	292,396	من	322,239
من	269,200	في	301,895
و	120,060	أي	132,635
على	108,252	و	130,809
ما	89,027	على	119,639
عن	83,027	إذا	115,842

#### III. Related Work

Three approaches to research on Arabic text compression can be found in the literature. The first approach considers general-purpose compression techniques and does not take into account the features of Arabic languages. Some of these techniques proceed at the level of characters [13]. They use the frequency of characters in order to replace the most frequent characters by short codes. Therefore, they are called statistical compression methods and are developed based on the Huffman compression technique and its variants. Other techniques look at strings in the text and put pointers to strings or substrings that have already appeared [14]; these techniques are called dictionarybased techniques and are developed in general based on the Lempel-Ziv technique (LZ). The third category consists of techniques that work at the frequency of the character and its neighbouring characters to decide how a character will be encoded. Examples of the last category are Burrows-Wheeler Transform (BWT) and Prediction by Partial Matching (PPM). In 2005, Khafagy [15] presented a study analyzing the results of a variety of data compression techniques applied to both English and Arabic texts. The best compression ratio had been obtained by neural compression, followed by PPM and LZW variations and Huffman-based techniques. RLE gave the worst results.

The second approach to research on Arabic text compression uses the features of Arabic language to develop new compression techniques. These techniques use either the statistical features of the languages, such as the most frequent N-grams, or the morphological features and linguistics of the language to achieve a shorter representation of the text [16], [17]. The results of these techniques are in general very limited.

The third approach to research on Arabic text compression are hybrid techniques that use the features of Arabic language in addition to general-purpose data compression techniques such as Huffman in order to achieve better results. The combinations of these techniques leads to better results as shown in [18], [19].

#### IV. BURROWS-WHEELER COMPRESSION

Several studies have proved that the compression technique based on BWT provides good results in comparison with general-purpose compressors [20]; it achieves good compression ratios combined with high speed [21].

#### a) Burrows-Wheeler Algorithm

The BWT technique was invented by Michael Burrows and David Wheeler in 1994. It converts the original blocks of data into a format that is extremely well suited for compression, through a sequence of steps [1]. Figure 2 describes the steps of the BWT technique.

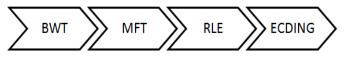


Figure 2: Steps of the Burrows-Wheeler Compression Algorithm

The first step performs the Burrows-Wheeler transform (BWT), which is done by reading blocks of text with predefined size from input and processing each block to make it easier to code the data with a simple coder. The second step implements the Move to Front transformation (MTF) to transform the characters into a list of numbers. This technique does not compress data; its aim is to decrease the redundancy of letters. The third step applies RLE on the new text that has been produced in the previous step. RLE is one of the compression simplest techniques dealing with consecutive recurrent symbols [21], which are encoded as a pair: the length of the string and the symbol itself. After these steps, we can apply and identify the compression technique. Usually arithmetic coding or adaptive Huffman technique is used. We have suggested the adaptive Huffman technique to apply in our work.

#### b) Burrows-Wheeler Algorithm And Arabic Language

Arabic language is rich in morphology. Several surface forms may be generated from the same root according to a predefined tempaltic pattern. The order of letters may change inside the derived words. For example, the word " أرق " - "read" may change to " أرق - "read," "قرق - "read," "قرار ق - "read," or " معرار ق - "read," "قرار ق - "read addle." This is unlike the English language, in which the origin of the word remains unchanged and the derivations are limited to adding suffixes at the end or the beginning of the word, for example, "read," "reads," "reader," "the reader" [22].

The BWT technique is very sensitive to the structure of the word, so derivative words are not suitable for compression by this technique. Therefore, we have suggested using one of the morphological analyzers as a pre-processing step to implement (BWT) on derivative words, using the root-pattern dictionaries technique guided by the proposed method of [23],[19]. The main idea of this technique is to replace derived words with index values for their roots and their standard pattern as shown in Figure 3. Then BWT technique is applied to these components to compress the text.

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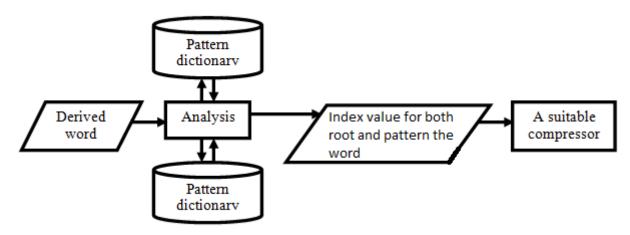


Figure 3 : The morphological analyzers

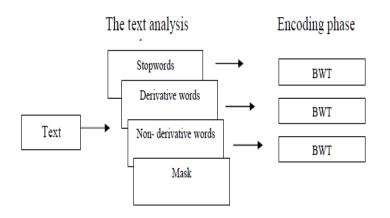
#### V. MULTILAYER MODEL

Awajan [19] provided a multilayer model for the analysis of fully vowelized, non-vowelized and partially vowelized Arabic text. It classifies the text into three categories of words: derived, functional words and other words (i.e. non-derivative words and words that the system fails to classify into one of the categories). His approach depends on searching to determine if the word is functional or not, and using two techniques to determine the derived word; the first technique applies the pattern-based algorithm, and the second uses the dictionary for patterns and roots. This approach attaches all prefixes and suffixes to the dictionary of patterns to decrease the duration of the morphological analysis.

Our aim in this work is to integrate more than one technique to compress Arabic texts, by taking advantage of the morphological features of Arabic language. The most important characteristic of a multilayered model from other analyzers is that it deals with all categories of texts and all categories of Arabic words including symbols and punctuation marks.

#### VI. Hybrid Compression Technique

The proposed compression technique consists of two phases, as shown in Figure 4. In the first phase, the multilayer model has been selected to analyze the text. This model employs several procedures to partition the incoming text into three layers that represent three categories of Arabic words: functional, derivative and non-derivative words. The first layer is used to store the index of the stop words instead of the original word. The second layer is used to store the index of the roots and the patterns instead of derivative words. The third layer represents the words that the system failed to classify into either of the first two layers. The fourth layer, called the mask, is used during the decoding stage, to reconstruct the original text from the decoding of other layers. Suitable compression techniques were applied to the different layers in order to maximize the compression ratio.



*Figure 4* : The main steps of the hybrid compression approach

In the second phase, the encoding phase, the BWT technique is applied for each layer. The mask layer contains the number "zero" to indicate the position of the word in the first layer. If it contains the number "one," this means the current word in the second layer; if it contains the number "two," this means the word in the third layer. For compression, this layer we have suggested represents each number as binary code, then reads one byte to store the data. Decompression processes for both approaches are completely opposite to the compression process. It works by decoding each layer independently using the appropriate decoder, then reconstructing the original text using the mask layer.

#### VII. EXPERIMENTS AND EVALUATION

The main idea for the multilayer model is to split a text into smaller linguistically homogeneous layers representing the main categories of words. To evaluate the multilayer with hybrid compression techniques, several experiences were conducted. The objective was to evaluate its performance and to compare different possible implementations mainly using BWT and LZW.

A set of different categories of Arabic texts (vowelized, partially vowelized, unvowelized) was collected from multiple Internet sources. They represent stories, holy text from the Qur'an and articles from BBC Arabia news. Compression ratio, defined as the ratio of the size of the compressed text to the size of the original text, is considered to evaluate the performances of the proposed compression technique.

Three tables are used. One for storing the stop words contained 127 of the most frequently occurring stop words extracted from a corpus representing the BBC and CNN Arabic news [24]. The other two tables were constructed to represent the roots and patterns. The roots table included 4,095 of the most commonly used three-letter words, where 376,167 word types are derived from the three-letter roots [9]. The patterns table consists of the 13,600 most used patterns [25]. The later table has two entries for each pattern. One entry represents the list of consonants (LC), and the other entry represents the list of diacritics (LD) as shown in Table 3.

Pattern	List of Consonants (LC)	List of Diacritical Marks (LD)
اسْتَقْعَال	است**ا*	óỏọỏ
اسْتَقْعَلَ	است***	óóòóò
اسْتَقْعِلاَ	(ست***/	6000

#### Table 3: Samples from the Table of Patterns

Table 4 presents the compression ratio obtained at the level of the three layers using LZW and BWT compression techniques. BWT was the best technique to compress all the layers. Compression ratio for first layer was 50% when BWT was applied, 83% when LZW was applied. Compression ratio for the second layer was 54%, 75% for BWT and LZW, respectively, and for the third layer was 41%, 49% for BWT and LZW, respectively. Table 5 shows results

of encoded data and size of the compressed files using LZW and BWT. These results have shown that the compression ratios are better when BWT is used with the multilayer model. On the other hand, the proposed hybrid technique for compressing Arabic texts achieved good results compared to single text data compression.

Table 4: Compression Ratio for the Individual Layers

Algorithm	First Layer	Second Layer	Third Layer
LZW	0.83	0.75	0.49
BWT	0.50	0.54	0.41

Text Category	BWT	LZW	Multilayer with LZW	Multilayer with BWT
Vowelized	0.31	0.30	0.24	0.23
Unvowelized	0.35	0.32	0.23	0.26
Partially Vowelized	0.33	0.32	0.30	0.25
Average	0.33	0.31	0.26	0.25

#### VIII. Conclusion

A hybrid technique for compressing Arabic texts has been developed. It integrates the multilayer model of Arabic texts with BWT. This technique relies on exploiting the morphological features of Arabic language to improve the performance of BWT, where the multilayer model was integrated with BWT. This approach gives a better compression ratio than integrating the same model with other traditional compression techniques such as LZW and Huffman compression.

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GLOBAL JOURNAL OF COMPUTER SCIENCE AND TECHNOLOGY: C SOFTWARE & DATA ENGINEERING Volume 15 Issue 1 Version 1.0 Year 2015 Type: Double Blind Peer Reviewed International Research Journal Publisher: Global Journals Inc. (USA) Online ISSN: 0975-4172 & Print ISSN: 0975-4350

## Big Data Analysis: Ap Spark Perspective

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*Abstract-* Big Data have gained enormous attention in recent years. Analyzing big data is very common requirement today and such requirements become nightmare when analyzing of bulk data source such as twitter twits are done, it is really a big challenge to analyze the bulk amount of twits to get relevance and different patterns of information on timely manner. This paper will explore the concept of Big Data Analysis and recognize some meaningful information from some sample big data source, such as Twitter twits, using one of industries emerging tool, known as Spark by Apache.

Keywords : big data analysis, twitter, apache spark, apache hadoop, open source. GJCST-C Classification : D.2.11, H.2.8



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## Big Data Analysis: Ap Spark Perspective

Abdul Ghaffar Shoro<sup> a</sup> & Tariq Rahim Soomro<sup> o</sup>

Abstract- Big Data have gained enormous attention in recent years. Analyzing big data is very common requirement today and such requirements become nightmare when analyzing of bulk data source such as twitter twits are done, it is really a big challenge to analyze the bulk amount of twits to get relevance and different patterns of information on timely manner. This paper will explore the concept of Big Data Analysis and recognize some meaningful information from some sample big data source, such as Twitter twits, using one of industries emerging tool, known as Spark by Apache.

*Keywords: big data analysis, twitter, apache spark, apache hadoop, open source.* 

#### I. INTRODUCTION

n today's computer age, our life has become pretty much dependent on technological gadgets and more or less all aspects of human life, such as personal, social and professional are fully covered with technology. More or less all the above aspects are dealing with some sort of data; due to immense increase in complexity of data due to rapid growth required speed and variety have originated new challenges in the life of data management. This is where Big Data term has given a birth. Accessing, Analyzing, Securing and Storing big data are one of most spoken terms in today's technological world. Big Data analysis is a process of gathering data from different resources and then organizing that data in meaning full way and then analyzing those big sets of data to discover meaningful facts and figures from that data collection. This analysis of data not only helps to determine the hidden facts and figures of information in bulk of big data, but also it provides with categorize the data or rank the data with respect to important of information it provides. In short big data analysis is the process of finding knowledge from bulk variety of data. Twitter as organization itself processes approximately 10k tweets per second before publishing them for public, they analyze all this data with this extreme fast rate, to ensure every tweet is following decency policy and restricted words are filtered out from tweets. All this analyzing process must be done in real time to avoid delays in publishing twits live for public; for example business like Forex Trading analyze social data to predict future public trends. To analyze such huge data it is required to use some kind of analysis tool. This paper focuses on open source tool Apache Spark. Spark is a cluster computing system from Apache with incubator status; this tool is specialized at making data analysis faster, it

#### II. LITERATURE REVIEW

#### a) Big Data

A very popular description for the exponential growth and availability of huge amount of data with all possible variety is popularly termed as Big Data. This is one of the most spoke about terms in today's automated world and perhaps big data is becoming of equal importance to business and society as the Internet has been. It is widely believed and proved that more data leads to more accurate analysis, and of course more accurate analysis could lead to more legitimate, timely and confident decision making, as a result, better judgment and decisions more likely means higher operational efficiencies, reduced risk and cost reductions [2]. Big Data researchers visualize big data as follows:

i. Volume-wise

This is the one of the most important factors, contributed to emergence of big data. Data volume is multiplying to various factors. Organizations and governments has been recording transactional data for decades, social media continuously pumping steams of unstructured data, automation, sensors data, machine-to-machine data and so much more. Formerly, data storage was itself an issue, but thanks to advance and affordable storage devices, today, storage itself is not a big challenge but volume still contributes to other challenges, such as, determining the relevance within massive data volumes as well as collecting valuable information from data using analysis [3].

#### ii. Velocity-wise

Volume of data is challenge but the pace at which it is increasing is a serious challenge to be dealt with time and efficiency. The Internet streaming, RFID

is pretty fast at both running programs as well as writing data. Spark supports in-memory computing, that enables it to query data much faster compared to disk-based engines such as Hadoop, and also it offers a general execution model that can optimize arbitrary operator graph [1]. This paper organized as follows: section 2 focus on literature review exploring the Big Data Analysis & its tools and recognize some meaningful information from some sample big data source, such as Twitter feeds, using one of industries emerging tool, Apache Spark along with justification of using Spark; section 3 will discuss material and method; section 4 will discuss the results of analyzing of big data using Spark; and finally discussion and future work will be highlighted in section 5.

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tags, automation and sensors, robotics and much more technology facilities, are actually driving the need to deal with huge pieces of data in real time. So velocity of data increase is one of big data challenge with standing in front of every big organization today [4].

#### iii. Variety-wise

Rapidly growing huge volume of data is a big challenge but the variety of data is bigger challenge. Data is growing in variety of formats, structured, unstructured, relational and non-relational, different files systems, videos, images, multimedia, financial data, aviation data and scientific data etc. Now the challenge is to find means to correlate all variety of data timely to get value from this data. Today huge numbers of organizations are striving to get better solutions to this challenge [3].

#### iv. Variability-wise

Rapidly growing data with increasing variety is what makes big data challenging but ups and downs in this trend of big data flow is also a big challenge, social media response to global events drives huge volumes of data and it is required to be analyzed on time before trend changes. Global events impact on financial markets, this overhead increase more while dealing with un-structured data [5].

#### v. Complexity-wise

All above factors make big data a really challenge, huge volumes, continuously multiplying with increasing variety of sources, and with unpredicted trends. Despite all those facts, big data much be processed to connect and correlate and create meaningful relational hierarchies and linkages right on time before this data go out of control. This pretty much explains the complexity involved in big data today [5].

To precise, any big data repository with following characteristics can be termed big data. [6]:

- Accessible highly available commercial or open source product with good usability.
- Central management and orchestration
- Distributed redundant data storage
- Extensible basic capabilities can be augmented and altered
- Extremely fast data insertion
- Handles large amounts (a petabyte or more) of data
- Hardware agnostic
- Inexpensive (relatively)
- Parallel task processing
- Provides data processing capabilities

#### b) Big Data Analysis Tools

The following are brief introduction of some of selected big data analysis tools along with brief overview of Apache Spark and finally justification of apache spark with other competitors to distinguish and justify use of Apache Spark.

#### i. Apache Hive

Hive is a data warehousing infrastructure, which runs on top of Hadoop. It provides a language called Hive QL to organize, aggregate and run queries on the data. Hive QL is similar to SQL, using a declarative programming model [7]. This differentiates the language from Pig Latin, which uses a more procedural approach. In Hive QL as in SQL the desired final results are described in one big query. In contrast, using Pig Latin, the query is built up step by step as a sequence of assignment operations. Apache Hive enables developers specially SQL developers to write queries in Hive Query Language HQL. HQL is similar to standard query language. HQL queries can be broken down by Hive to communicate to MapReduce jobs executed across a Hadoop Cluster.

ii. Apache Pig

Pig is a tool or in fact a platform to analyze huge volumes of big data. Substantial parallelization of tasks is a very key feature of Pig programs, which enables them to handle massive data sets [7]. While Pig and Hive are meant to perform similar tasks [8]. The Pig is better suited for the data preparation phase of data processing, while Hive fits the data warehousing and presentation scenario better. The idea is that as data is incrementally collected, it is first cleaned up using the tools provided by Pig and then stored. From that point on Hive is used to run ad-hoc queries analyzing the data. During this work the incremental buildup of a data warehouse is not enabled and both data preparation and querying are performed using Pig. The feasibility of using Pig and Hive in conjunction remains to be tested.

#### iii. Apache Zebra

Apache Zebra is a kind of storage layer for data access at high level abstraction and especially tabular view for data available in Hadoop and relief's users of pig coming up with their own data storage models and retrieval codes. Zebra is a sub-project of Pig which provides a layer of abstraction between Pig Latin and the Hadoop Distributed File System [9]. Zebra allows a Pig programmer to save relations in a table-oriented fashion (as opposed to flat text files, which are, normally used) along with meta-data describing the schema of each relation. The tests can be run using J Unit or a similar Java testing framework [10].

#### iv. Apache H Base

Apache H Base is a data base engine built using Hadoop and modeled after Google's Big Table. It is optimized for real time data access from tables of millions of columns and billions of rows. Among other features, H Base offers support for interfacing with Pig and Hive. The Pig API features a storage function for loading data from an H Base data base, but during this work the data was read from and written to flat HDFS files, because the data amounts were too small to necessitate the use of H Base [11].

#### v. Apache Chu kwa

A Map Reduce based data collection and monitoring system called Chu kwa has been developed on top of Hadoop. Chu kwa is mainly aimed at processing log files, especially from Hadoop and other distributed systems [11]. Because Chu kwa is meant mostly for the narrow area of log data processing, not general data analysis, the tools it offers are not as diverse as Pig's and not as well suited for the tasks performed in this work.

#### vi. Apache Storm

A dependable tool to process unbound streams of data or information. Storm is an ongoing distributed system for computation and it is an open source tool, currently undergoing incubation assessment with Apache. Storm performs the computation on live streams of data in same way traditional Hadoop does for batch processing. Storm was originally aimed at processing twitter streams, and now available as open source and being utilized in many organizations as stream processing tool. Apache spark is quick and reliable, scalable, and makes sure to transform information. It is also not very complex to be deployed and utilized [1].

#### vii. Apache Spark

Apache Spark is a general purpose cluster computing engine which is very fast and reliable. This system provides Application programing interfaces in various programing languages such as Java, Python, Scala. Spark is a cluster computing system from Apache with incubator status, this tool is specialized at making data analysis faster, it is pretty fast at both running programs as well as writing data. Spark supports in-memory computing, that enables it to query data much faster compared to disk-based engines such as Hadoop, and also it offers a general execution model that can optimize arbitrary operator graph. Initially system was developed at UC Berkeley's as research project and very quickly acquired incubator status in Apache in June 2013 [9]. Generally speaking, Spark is advance and highly capable upgrade to Hadoop aimed at enhancing Hadoop ability of cutting edge analysis. Spark engine functions guite advance and different than Hadoop. Spark engine is developed for in-memory processing as well a disk based processing. This inmemory processing capability makes it much faster than any traditional data processing engine. For example project sensors report, logistic regression runtimes in Spark 100 x faster than Hadoop Map Reduce. This system also provides large number of impressive high level tools such as machine learning tool M Lib, structured data processing, Spark SQL, graph processing took Graph X, stream processing engine called Spark Streaming, and Shark for fast interactive guestion device. As shown in Figure-2-1 below.

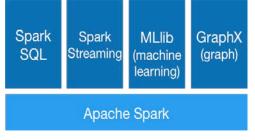


Figure-2-1 :	Apache Spark
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#### c) Why Apache Spark?

Following are some important reasons why Apache Spark is distinguished amongst other available tools:

- Apache Spark is a fastest and general purpose engine for large-scale data processing [1].
- Apache Spark is a data parallel general purpose batch processing engine
- Workflows are defined in a similar and reminiscent style of Map Reduce, however, is much more capable than traditional Hadoop Map Reduce.
- Apache Spark is a full, top level Apache project
- Simple to Install
- Spark is implemented in Scala, which is power full object oriented languages and with ample resources [10]
- Spark is relatively much junior compared to Strom but it achieved incubator status with few months of its first production to Share through in early 2013 [9].
- Both Map R's distributions and Cloudera's Enterprise data platform support Spark Streaming. Also, very large company known as Databricks provides support for the Spark stack, including Spark Streaming.
- Spark Reliability can be judged from Intel recommendation for spark to be used in healthcare solutions [12].
- Open source contributors, Cloudera, Databricks, IBM, Intel, and Map R has openly announced to support and fund standardization of Apache Spark as Standard general purpose engine for big data analysis [1].
- Host on works, the first company to provide support for Apache storm recommends Apache Spark as Data Science tool [11].
- One of the favorite features of Spark is the ability to join datasets across multiple disparate data sources.

#### d) When Not to Use Apache Spark

Apache Spark is fasted General purpose big data analytics engine and it is very suitable for any kind of big data analysis. Only following two scenarios, can hinder the suitability of Apache spark [13].

- Low Tolerance to Latency requirements: If big data analysis are required to be performed on data streams and latency is the most crucial point rather anything else. In this case using Apache Storm may produce better results, but again reliability to be kept in mind.
- Shortage of Memory resources: Apache Spark is fasted general purpose engine due to the fact that it maintains all its current operations inside Memory. Hence requires access amount of memory, so in this case when available memory is very limited, Apache Hadoop Map Reduce may help better, considering huge performance gap.

#### III. MATERIAL AND METHODS

The nature of this paper is to cope with huge amount of data and process / analyze huge volume of data to extract some meaningful information from that The big data is modern day data in real time. technology term that have changed the way world have looked at data and all of methods and principles towards data. The Data gather of big data is totally different than our traditional ways of data gathering and techniques. Coping with big data specially analyzing in real time has become almost impossible with traditional data warehousing techniques. This limitation have resulted a race of new innovations in data handling and analyzing field. Number of new technologies and tools have emerged and claiming to resolve big data analyzing challenges. So technically speaking, Twitter streaming API is used to access twitter's big data using Apache Spark.

#### a) Research Instrument

- Twitter Stream API: The Streaming APIs provide push deliveries of Tweets and other events, for realtime or low-latency applications. Twitter API is well known source of big data and used worldwide in numerous applications of a number of objectives. In fact there are some limitation in free Twitter API that should be considered while analyze the results.
- Apache Spark: As an open source computing framework to analyze the big data. Though apache spark is claiming to be fastest big data analyzing tool in market, but the trust level and validation of results will still be subject to comparison with some existing tools like Apache storm, for example.

In this paper the data processing is happening using Twitter streaming API and Apache Spark as shown in Figure-3-1 bellow.

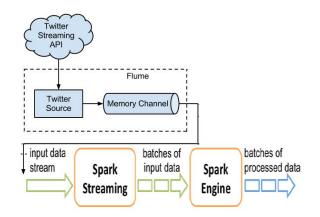


Figure-3-1: Apache Spark data processing

#### IV. Results

This section illustrates and analysis the data collected for the experiment purpose by Apache Spark using twitter streaming API. The amount of data processed for each scenario, processing time and results are given in tabular as well as graphical format. Following scenarios were executed for experiment purpose on live streams of twits on twitter.

- 1. Top ten words collected during a particular period of time. (10 minutes)
- 2. Top ten languages collected during a particular period of time. (10 minutes)
- 3. Number of times a particular "word" being used in twits, twitted in a particular period of time.

*Scenario 1:* Top ten words collected in last 10 minutes Statistics:

- The total number of tweets analyzed during this time=23865
- The total number of unique words =77548
- The total number of words = 160989
- Total time duration=10 minutes (600 seconds).
- See Table 4-1 for top ten words in tabular form.
- See Figure 4-1 for top ten words shown graphically in charts

S. No.	Word	Frequency	
1	Lady	24005	
2	Today	20056	
3	https	26558	
4	ىلع	2619	
5	Love	86288	
6	Что	29002	
7	م ملل ا	34406	
8	2014	43101	
9	Mtvstars	99449	
10	Как	90619	

Table 4-1 : Top ten words in last 10 minutes

#### **Top Ten Words Twited**

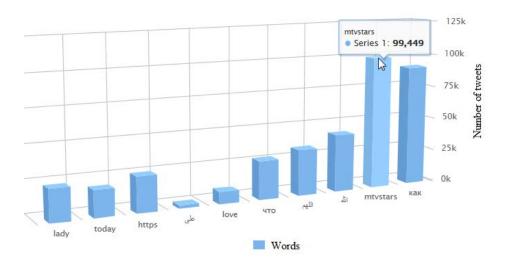


Figure 4-1: Top ten words in last 10 minutes

Scenario 2: Top ten languages collected in last 10 minutes.

Statistics:

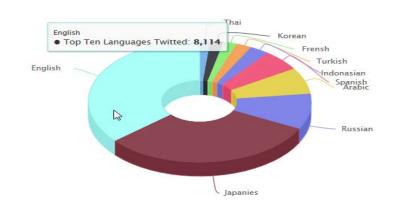
- The total number of tweets analyzed during this time=23311
- The total number of unique languages=42
- Total time duration=10 minutes (600 seconds).
- See Table 4-2 for top ten languages in tabular form
- See Figure 4-2 for top ten languages shown graphically in charts

Year 2015

S. No.	Language	Frequency	
1	Thai	359	
2	Korean	426	
3	French	435	
4	Turkish	491	
5	Indonesian	621	
6	Spanish	1258	
7	Arabic	1560	
8	Russian	2109	
9	Japanese	6957	
10	English	8114	

*Table 4-2 :* top ten languages in last 10 minutes

#### **Top Ten Languages Twited**



*Figure 4-2*: Top ten languages in last ten minutes

*Scenario 3:* Number of times "mtvstars" being used in twits twitted in last 10 minutes. Statistics:

- atistics:
- Search String = mtvstars
  Time duration = 10 minutes

- Number of twits = 42119
- See Table 4-3 for number of twits posted using word "mtvstars" in tabular form
- See Figure 4-3 for number of twits posted using word "mtvstars" shown graphically in charts

Table 4-3 : Number of twits "mtvstars" used to post a twit in last 10 minutes

Twits frequency	Time duration in seconds	Twits frequency	Time duration in seconds	Twits frequency	Time duration in seconds
405	15	15051	215	29158	415
100	22	15401	221	29589	421
1444	29	15557	227	30017	427
2031	35	16281	233	30374	433
2876	41	16689	240	30939	442
3570	47	17104	246	31601	448

2015

4100	53	17584	252	31945	454
4526	59	18010	258	32577	460
4999	65	18631	264	32879	466
5225	71	19214	270	33491	472
5986	77	19699	276	34014	479
6002	83	20040	282	34405	485
6633	89	20564	288	34789	491
7102	95	21004	294	35010	497
7469	101	21525	300	35345	503
8011	107	22322	306	35699	509
8291	113	22435	312	36258	515
8406	119	22699	318	36585	521
8801	125	23050	324	37008	527
9265	131	23323	330	37548	533
9515	137	24009	336	37898	539
10016	143	24310	342	38228	545
10205	149	24904	348	38998	551
10784	155	25407	355	39479	557
11108	161	25899	361	40184	563
11579	167	26106	367	40629	569
12009	173	26436	373	40836	575
12588	179	27007	379	41307	581
13391	185	27389	385	41520	587
14009	191	27884	391	41679	593
14261	197	28256	397	41806	600
14501	203	28559	403		
14831	209	28807	409		

#### Number of Tweets using "mtvstars"

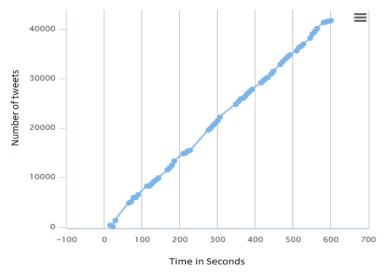


Figure 4-3: number of twits using "mtvstars" in last minutes

#### V. DISCUSSION & FUTURE WORK

As not many organizations share their big data sources. So study was limited to twitter free feed API and all limitations of this API, such as amount of data per request and performance etc. and that directly impact the results presented. Also a common laptop was used to analyze tweets as compare to dedicated Server. As a result of this study, following Scenarios were considered and analyzed and their results were presented in previous section.

- 1. Top ten words twitted during last specific period of time.
- 2. Top ten languages used to twit during specific period of time.
- 3. A list of twitted items matching a given search keyword.

Considering the above mentioned limitations, Apache Spark was able to analyze streamed tweets with very minor latency of few seconds. Which proves that, despite being big general purpose, Interactive and flexible big data processing engine, Spark is very competitive in terms of stream processing as well. During the process of analyzing big data using spark, couple of improvement areas were identified as of utmost importance should be persuaded as future work. Firstly, like most open source tools, Apache Spark is not the easiest tool to work with. Especially deploying and configuring apache spark for custom requirements. A flexible, user friendly configuration and programming utility for apache spark will be a great addition to apache spark developer community. Secondly, analyzed data representation is poor, there is a very strong need to have powerful data representation tool to provide powerful reporting and KPI generation directly from Spark results, and having this utility in multiple languages will be a great added value.

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GLOBAL JOURNAL OF COMPUTER SCIENCE AND TECHNOLOGY: C SOFTWARE & DATA ENGINEERING Volume 15 Issue 1 Version 1.0 Year 2015 Type: Double Blind Peer Reviewed International Research Journal Publisher: Global Journals Inc. (USA) Online ISSN: 0975-4172 & Print ISSN: 0975-4350

## Usability Evaluation of Learning Management Systems in Sri Lankan Universities

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*Abstract-* As far as Learning Management System is concerned, it offers an integrated platform for educational materials, distribution and management of learning as well as accessibility by a range of users including teachers, learners and content makers especially for distance learning. Usability evaluation is considered as one approach to assess the efficiency of e-Learning systems. It is used to evaluate how well technology and tools are working for users. There are some factors contributing as major reasons why the LMS is not used effectively and regularly. Learning Management Systems, as major part of e-Learning systems, can benefit from usability research to evaluate the LMS ease of use and satisfaction among its handlers. Many academic institutions worldwide prefer using their own customized Learning Management Systems; this is the case with Moodle, an open source LMS platform designed and operated by most of the universities in Sri Lanka.

*Keywords : usability evaluation, learning management systems, open and distance learning. GJCST-C Classification : H.5.1, I.1.3* 



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## Usability Evaluation of Learning Management Systems in Sri Lankan Universities

Thuseethan, S.<sup>a</sup>, Achchuthan, S.<sup>a</sup> & Kuhanesan, S.<sup>p</sup>

Abstract- As far as Learning Management System is concerned, it offers an integrated platform for educational materials, distribution and management of learning as well as accessibility by a range of users including teachers, learners and content makers especially for distance learning. Usability evaluation is considered as one approach to assess the efficiency of e-Learning systems. It is used to evaluate how well technology and tools are working for users. There are some factors contributing as major reasons why the LMS is not used effectively and regularly. Learning Management Systems, as major part of e-Learning systems, can benefit from usability research to evaluate the LMS ease of use and satisfaction among its handlers. Many academic institutions worldwide prefer using their own customized Learning Management Systems; this is the case with Moodle, an open source LMS platform designed and operated by most of the universities in Sri Lanka. This paper gives an overview of Learning Management Systems used in Sri Lankan universities, and evaluates its usability using some pre-defined usability standards. In addition it measures the effectiveness of LMS by testing the Learning Management Systems. The findings and result of this study as well as the testing are discussed and presented.

*Keywords:* usability evaluation, learning management systems, open and distance learning.

#### I. INTRODUCTION

-learning has a well-developed approach to the creation and sequencing of content-based, single learner, self-paced learning objects (Dalziel, 2003). Open learning is defined as a student-centered approach for education that eliminates all barriers to access while providing a high degree of learner autonomy (Maxwell, 1995). Nowadays the way of delivering a course of study through some electronic media is dramatically increased. Here in this way of delivery the majority of communication between teachers and students occurs in non-continuous fashion. Computer based systems increase the efficiency and reduces the risks involved in any mode of activity (Thusee than, 2014). Further in technologically mediated educational process, anefficient two-way communication between teachers and students is extremely important. During the last ten years, many universities and higher educational institutions have started offering distance education courses for their oncampus students because of the following reasons (Ay bay et al., 2002).

- Online course development: The University gains more experience on it
- Establishment: Gains more experience on the management of online programs and this perhaps leads to the establishment of an institute
- Quick response from the students involving online courses respond quickly
- Staff development: Train sufficient number of teaching staff who are qualified in evolving distance educations

Most of the modern institution providing higher education desires a Learning Management System (LMS) to handle teaching and learning activities. Somehow it is essential to offer electronic lecture materials for students to access via the internet anywhere at any time. Bearing in mind the significance of all these needs, and believing that distance education will become more important in the education system, all universities in Sri Lanka initiate the practice of learning management systems. Learning management systems are essential for content development and management of online programs (Ay bay et al., 2002). One of the most important features of LMS is to provide an environment for learning and teaching without the restrictions of time or distance (Epping, 2010). Most of the researches concentrate on performing comparative or evaluation studies on learning management system technical or pedagogical issues. Even thougha few number of researches have been done by concern these systems accessibility or usability. In this sense usability is one of the majorterm in Human-Computer Interaction, defined as the ease with which a user can learn to operate, prepare inputs for, and interpret outputs of a system or component [IEEE Std.610.12-1990]. In the context of Learning Management System us ability testing concentrate on learning about the understanding of the user engaged in it.

Due to the complexity of human nature and individual differences, objective and systematic assessment of human behavior and performance remains highly difficult (Bellottiet al., 2013). But conducting usability evaluations have been taken as a crucial quality assessment technique in evaluating learning management systems. Numerous us ability evaluation methods have been developed and materialized in research and practice in the field of

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usability engineering. Presently, usability is becoming a significant oncern for e-learning and for learning management systems development and most practitioners perceive usability as a crucial factor in elearning applications planning and usage (Inversini et al., 2006). Evaluating the usefulness and effectiveness of learning management system can benefit both academic institution and students as well.

In this paper we discuss on the findings of usability evaluation in Sri Lankan Universities and deliberate their implications.

#### II. LITERATURE REVIEW

#### a) Learning Management Systems in Sri Lankan Universities

The rapid development of ICT infrastructures in Sri Lanka motivates every educational institution to make use of the internet as a medium of communication among the students. The effective and efficient access to learning materials achieved by the concepts and methodologies of technology-based learning. Increasing use of e-learning materials becomes a crucial resource for institutions. LMS has been widely used in higher education due to various advantages including flexible learning times and boundless distance education (Hamuy et al., 2009).



*Figure 1* : Sample LMS home pages in Sri Lankan Universities (Courtesy: All universities in Sri Lanka)

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In most Sri Lankan state universities, Moodle open source platform is used as LMS. Figure 1 shows some of the learning management system interfaces of Sri Lankan state universities which are currently in use. The universities in Sri Lanka are expecting at-least the following functionalities from well-organized Moodle learning management systems:

- The registration of teachers and students in the educational portal
- Planning and scheduling the course and the way of structuring it
- Provide the way of delivery or making the course accessible for registered users
- Track the students' progress as well as producing automatic reports of students' performance
- Communicating students with each other through forums, mails, file sharing and chatting applications
- Teacher and student evaluation

#### b) Why Moodle in Sri Lanka

Modular Object Oriented term Developmental Learning Environment (Moodle) is a course management system through the Internet, also recognized as a Learning Management System (LMS) or a Virtual Learning Environment (VLE). It is a free web learning environment that educators can use to model effective online learning platforms. In this sense, it can be used to model effective online learning programs. One of the major advantage is it is an open source, which can be used by any users, modifying with programming knowledge and adapt the environment according to their own desires. It can be installed at any number of servers without any cost and there is no maintenance costs required to pay for upgra dings. This learning platform has worldwide users such as universities, societies, schools, teachers, courses, instructors and even in businessmen. Likewise Sri Lankan universities also adapt to this. The design of Moodle is totally based on socio-constructivist pedagogy (Brandl, 2005). This means its goal is to give a set of tools that backing an inquiry- and discoverybased approach to online learning process.

The great success of Moodle is due to the fact that it satisfies the guidelines for best LMS. The best LMS solution is defined in this study as one in which all LMS components are considered within the total learning infrastructure of universities such that maximum student success is ensured from both an institutional and System perspective (Randal, 2010). Aspects of these components in terms of students' perspective success were assessed by the following attributes:

- Interoperability and Flexibility
- Cost effectiveness

- Support and Training
- Ease of Use
- Scalability
- Sustainability

In reality, for instance Moodle gives a more sophisticated and structured environment. It looks more like aset of tools that share an efficient learning environment. These are some strong reasons behind the wide range of usage in Sri Lankan context.

#### c) Usability and Learning Management Systems

Web usability arose as research field at the very beginning of the Internet era (Rukshan et al., 2011).To enhance the usability of learning management systems, human computer interaction holds a major role in attaining the goal of improving user performance (Sung et al., 2012). Many past researches in human computer interaction have offered beneficial information on how users fit to perform and think about the system to use it easily. Research in this area offers significant insight for technology usability and consideration of the user for the design element of human computer interaction (De Lera et al., 2010). Based on the International Organization for Standardization, the term usability refers that users can effectively use a tool or system to accomplish a task with satisfaction and ease (ISO 9241-11, 1998). In user's perspective, the use of Learning Management System is constrained by the human's perceptual and cognitive abilities (Thusee than et al., 2014). The better human computer interaction that offers the learning management systems users, the easier of use and greater satisfaction users will have within systems or tools they involved. Usability can improve the learning experience for students (Tselios et al., 2008) as well as academic performance. Therefore, a sensible design of human computer interaction with usability study is one of the crucial components in the design and development of learning management systems.

Based on the Shackel's proposal usability can be viewed in terms of four major operational criteria, those are effectiveness; learn ability, flexibility and attitude. This study involves the testing of all four operational criteria on learning management system.

- Effectiveness The performance in accomplishment of tasks by some percentage of the users within the system
- Learn ability –The degree of learning to accomplish tasks. Learning also includes the time taken to learn and relearn the system.
- Flexibility The adaptation to variation in tasks and environments which can be accommodated by the design.
- Attitude The user satisfaction with the system whether to continue use the system or enhance their use of the system

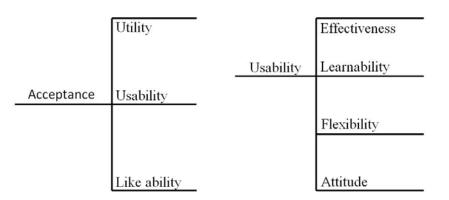


Figure 2 : Shackel's definition of Usability (1991)

### III. EVALUATION METHODOLOGIES

We used different approaches to do the usability evaluation. Most studies on learning management system focus on the technical parts of the systems. These kinds of studies are rarely assessing the effectiveness and user satisfaction in learning management systems in terms of users. The techniques evaluating the usability of learning used for management systems have varied from simple complicated checklists to more standardized questionnaires. Many research studies have been conducted to evaluate the usability of existing learning management systems. Selection of right technique for

evaluation depends on the complexity and functionality of the learning management systems and sometimes on goal that system has.

#### a) Approach 1

The purpose of this approach is to present some first findings of the usability of learning management systems among a selected group of students with advanced computer proficiency. This study took place in seven different universities in Sri Lanka and more than two hundred students taken from computer science based departments to answer the evaluation questionnaires. We did this survey during the last few day of semester. Because in last few days of the semester the usage of learning management is high comparing with normal days, during that time students used to submit the assignments, ask questions and clearing their doubts in the discussion boards, download course materials and handouts, check notices and complete online quizzes.

In this approach we used two standard questionnaires for the evaluation. In both questionnaires five-scale Likert scale (Strongly Agree {4}, Strongly Disagree {0}) were used to mark the students' response:

- The SUS (System Usability Scale) (see Appendix A), a mature questionnaire constructed by John Brooke in 1986. This questionnaire comprises 10 statements and it is very robust and has been widely used and adapted to evaluate usability.
- Other new questionnaire was constructed based on two standard questionnaires which are: Usability and User Satisfaction Questionnaire (Zins et al., 2004) and the Web-based Learning Environment Instrument (Chang, 1999). The newly generated questionnaire LMS Usability Questionnaire

consisted of 10 questions picked from both questionnaires.

Questions picked from these two standard questionnaires asses the following areas of usability in learning management systems (see Appendix B):

- System layout design
- System functionality
- Ease of use
- Learnability
- Satisfaction
- Outcome/future use
- System usefulness.
- b) Approach 2

This approach involves the testing on the effectiveness of the learning management system as the major study. During this phase, the candidates are given with tasks list and questionnaire to observe the responses. Defined task list is translated into scenarios based activities with some specific goals. Based on the Shackel's (1991) four factors on usability four questions were used to evaluate usability. Figure 3 shows the research methodology framework used to evaluate the usability of learning management system which is classified into four factors in the areas of study.

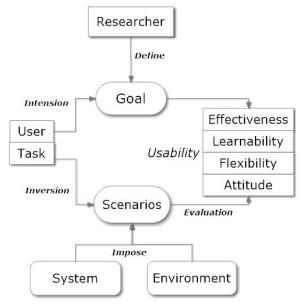


Figure 3 : The Research Theoretical Framework

Definition of the goal is done by the researcher which has been intended by users. The user accomplishes the task by doing the inverted scenarios; one single task structured into one or many scenarios. Scenarios depend on the system and environmental state, where the system is the computer system and environment comprises physical aspects such as proper heating, lighting, layout, operating conditions as well as psychological facets such as the provision of help, training, customer care and socio-political features such as the organizational environment in which the interaction happens. Finally the relationship between usability of desired goal and achieved goal get compared and analyzed. The acceptance of learning management systems is measured by the usability factors such as effectiveness, flexibility, learnability and attitude in particular environment and system. Real-time evaluation is probably one of the most demanding types of evaluation practice, requiring not only a wide range of skills from evaluators but also a tightly focused professional approach in order to meet the time demands (Clarke et al., 1997). This testing approach involves students or users of the learning management system to work on typical tasks using the real system and in real time. In real-time evaluation of learning management systems, four major tasks were formulated by dividing those into sub tasks based on the three main features or functions of the system (see Appendix C). All the tasks should be completed within fifteen minutes. After completing every section of the task the subject has to give comments. Real time results can be used by designers to make changes on the system design (Genise, 2002; Sriharan, 2014). The final result from this real-time test can be used to illustrate how the user interface, speed, quality and the overall of the learning management system can supports the users in their learning process.

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#### IV. Results and Discussions

Figure 4 displays the overall response of 201 students to each questionin SUS questionnaire as average response which varies from 0 to 4. The average students' response to the positive statements 1,3,5,7 and 9 were above midpoint which means that the students found the current leaning management systems easy to use and its functionalities were designed properly and well integrated. In the meantime, the responses to the negative statements 2, 4, 6 and 8 discovered that even though the current learning management was user friendly and easy to use, it still has some inconsistency, complexity and irregular actions in its functionalities.

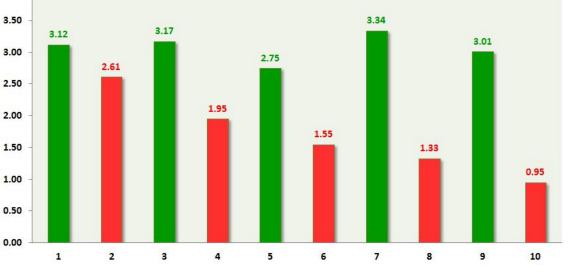


Figure 4 : Average score of students' response for each question in SUS

Further we analyzed the users respond to negative questions positively to find the reason behind their response. By considering the response to statement number 2 shows that even though they like to use present learning management systems they found some kind of complexity while using it. Another important negative statement is number 4, even though most of the students were familiar with using computers, web and other information systems, yet some of them found the learnability of the system was in the border line and require help from specialized person.

On the other hand next questionnaire consisted of 10 question spicked from both the Usability and User Satisfaction Questionnaire and the Web-based Learning Environment Instrument. The result is somehow related to the findings of SUS questionnaire, however with more insights about the level of satisfaction practiced in learning management systems. Figure 5 shows the overall response of the students to the selected statements from the Usability and User Satisfaction Questionnaire. Responses to statements other than 1, 5, 6 and 8 were above midpoint. According to those four low response statements most of the users found problems in interfaces, appropriate error messages, recovery mechanisms and location of online materials. Apart from this we must comment that most students indicate some significant functional and technical issues in it.

- The malfunction of the search feature
- The post organization in the forum and discussion board
- The inconsistency in downloading course materials

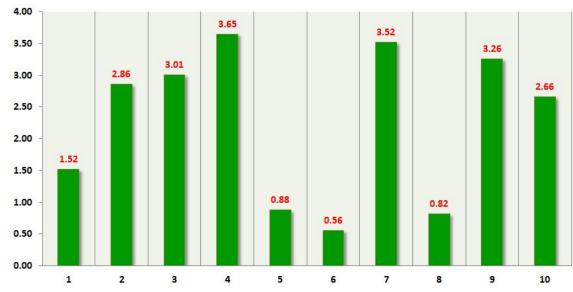


Figure 5: Average score of students' response for each question in combined questionnaire

According to the user feedback we found some major issues in present learning management systems with evidence.

#### a) Lack in First Impression

Most of the users have reported about the bad login user interface. For the very first time users are overloaded with information when logging into learning management systems. At that time they lose their focus on goal. Some information could be omitted in the first time use such as old and read news, course details and e-mail messages. Users also demanded the ability to maximize each sub window on the welcome page, in addition to a search function. Some users prefer search function as a crucial means of navigation. Figure 6 shows one evident for bad login design.



Figure 6 : Evidence for bad login design reported by users

#### b) Visual inconsistencies

Moodle allows the teachers' or source creators to integrate own material which is likely to result in visual inconsistencies because of different styles they used. One teacher appends with one visual style and the other teacher is likely to have deployed a totally different style. Therefore, in this case two or more different styles lead to inconsistencies in learning management systems. This inconsistency is not a major issue but it does, however, give the user the impression of chaos and lack of professionalism in design. Figure 7 shows the usage of different size of fonts in present learning management systems.



Figure 7: Evidence for usage of fonts in different sizes for same category

Figure 8 indicates that the maintainers of present learning management systems have been sloppy in designing hyperlinks. A well-structured

hyperlink is characterized by the fact that the system user immediately knows to click on the link without time delay. It is a convention that hyperlinks should be

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underlined and preferably be in blue colour. But in present learning management systems one is blue coloured, one is black coloured and one is in grey. Some are hyperlinked and remaining is not underlined. The maintainers should have reduced the number of hyperlink styles to one unique style to maintain consistency.

📮 Site news	Chemistry
Courses	Botany Food Science and
0001000	Forestry and Envir

Figure 8 :	Evidence for different kinds of hyperlinks
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Another main problem is colour usage in interfaces. Use few colours would provide the user interface a solider sense of consistency and uniformity in look and style. The combination of green and blue (analogous colors) were used in some present learning management systems. Red and orange is also used (complementary colors). In some parts yellow is also used. Red, yellow and blue encompass a complex triadic color scheme. The students found it tough to group these overlapping color schemes. The users would probably perceive the system as more consistent if fewer colors were used. The lack of consistency not only creates a problem in accessing information in these very complex systems but also increases operational and training costs to the users.

Another major issue is each course instructor is responsible for configuring the menu, title, backgrounds, fonts and the folder structure for each course. A better solution would probably be a standardized menu, title, backgrounds and folder structures. A standardized structure would allow students to more easily orient themselves and reuse their knowledge from one course to another without retraining. Most of the learning management systems support one locale which is English. The internationalization capability in presenting one does not match the rapid increase in internationalization at universities.

#### c) Lack of error prevention and recovery

Reliable operation of a computing system depends on both error detection and error recovery (Horning et al., 1974). Some users found some appropriate presentation of error messages. Figure 9 shows one evident for bad error presentation without colour or warning sound. Some users reported that there are insufficient back buttons in interfaces. Sometimes in some interfaces there is unnecessary placement of back buttons.

## Log in

#### A Invalid login, please try again



Forgotten your username or password?



#### d) Icon recognition or eye candy

A pictogram is a stylized figurative drawing that is used to convey information of an analogical or figurative nature directly to indicate an object or to express an idea (Charles et al., 2007).lcons are widely used in present learning management systems; it's an enhanced way of presentation than text. Icons can be used together with text as a visual substitute to do tasks. Because the reading is cognitively more challenge than well-integrated icons. Users found two major mistakes as use of same icons for different operations and use of different icons for same operation in different interfaces.



Figure 10: Evidence for inconsistency in using icons

Figure 10 shows the inconsistency in using icons. Same icon used for students' login help and free time slot option. On the other hand two different icons used for calendar option in different interfaces.

#### V. Conclusion and Future Work

The outcome of this work indicates the overall level of the effectiveness of learning management system constructed in students' perspective. The results found that most of the students liked present system and find it very easy to access. However, it suffers from some functional, design and technical problems in its usability. Further some of the major findings through this study are 1) It is useful that the system is trying to do much more than is required by user 2) Currently it is hard to use some important functions like login and assignment submission 3) Teachers should be given with proper guidelines or less freedom while uploading or organizing the system 4) Maintainers are not efficient and not maintaining the components according to HCI standards. We conclude that each and every revision of present systems should be undergone or proofread by an expert or central authority to maintain the consistency.

Since this research is a preliminary stage study on learning management system, it is supposed that it provides some awareness into the usability of current system. Furthermore usability studies can be lead to evaluate adapting other existing usability evaluation techniques. In future usability studies can be conducted to refine the existing HCI standards through users' feedback and further virtual reality can be included inside the current system.

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#### Appendix A

List of System Usability Scale (SUS) questions (John Brooke, 1986)

No.	Question		
1	I think that I would like to use LMS frequently		
2	I found LMS unnecessarily complex		
3	I thought LMS was easy to use		
4	I think that I would need the support of a person with technical knowledge to be able to use LMS		
5	I found the various functions in LMS were well integrated		
6	I thought there was too much inconsistency in this system		
7	I would imagine that most people would learn to use LMS very quickly		
8	I found LMS very cumbersome to use		
9	I felt very confident using LMS		
10	I needed to learn a lot of things before I could get going in browsing LMS		

#### Appendix B

List of question items picked from Usability and User Satisfaction Questionnaire (Zins et al., 2004) and the Webbased Learning Environment Instrument (Chang, 1999)

No.	Question
1	I liked using the interface of LMS system
2	Overall, this system was easy to use
3	It was easy to learn to use the system
4	I believe I could become productive using this system
5	The system gave error messages
6	Whenever I made a mistake using the system, I could recover easily and quickly
7	I can access the learning activities at times convenient to me
8	The online material is available at locations suitable for me
9	LMS enables me to interact with other students and the tutor asynchronously
10	I am confident in using this technology

Appendix C

List of tasks inverted into scenarios to scale usability in real-time.

Task	Scenario		
1	Step 1.	Select one of the course that you have selected	
	Step 2.	Click on the quizzes button LMS	
	Step 3.	Answer the test within five minutes	
	Step 4.	Submit the result	
	Step 5.	Comment on task 1	
2		Click 'My Courses' button	
	Step 2.	Find a course material	
	Step 3.	Display your result	
	Step 4.	Search the course material within 3 minute	
	Step 5.	Comment on task 2	
3	Step 1.	Use the login system	
		Change the password within 2 minute	
	Step 3.	View the activity log	
	Step 4.	Comment on task 3	
4		Choose any subject	
	Step 2.	Post one message asking the doubt from your tutor	
		Send the response to one of your friend's	
	Step 4.	Do both subtasks in 5 minutes	
	Step 5.	Comment on task 4	

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GLOBAL JOURNAL OF COMPUTER SCIENCE AND TECHNOLOGY: C SOFTWARE & DATA ENGINEERING Volume 15 Issue 1 Version 1.0 Year 2015 Type: Double Blind Peer Reviewed International Research Journal Publisher: Global Journals Inc. (USA) Online ISSN: 0975-4172 & Print ISSN: 0975-4350

## Dynamic Permutations

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*Abstract*- The confidentiality, integrity and authentication of anelectronic documentare necessary in many application systems. The security of confidentiality, integrity and authentication of an electronic document are based on nonlinear functions, in which there is no directrelationship between the inputs and the outputs. This means that the inputs cannot be extracted from the outputs.

Indeed, all modern cyphers are based on the concept of substitution transposition. In data encryption standard algorithm, DES, which consists of many functions, only one nonlinear function is used in the algorithm, called substitution boxes, and all other functions are linear, one of these linear functions is called IP, initial permutation function, which performs static permutations. The permutations are replaced by transpositions, based on predefined positions, and the permutation function is used several times in DES algorithm.

*Keywords* : confusion, diffusion, linear function, nonlinear function, static permutations, dynamic permutations, one-way functions, hash table and complexity.

GJCST-C Classification : G.2.1



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# Dynamic Permutations

Dr. Saleh N. Abdullah<sup>a</sup> & Dr. Sharaf A. Alhomdy<sup>o</sup>

Abstract- The confidentiality, integrity and authentication of anelectronic documentare necessary in many application systems. The security of confidentiality, integrity and authentication of an electronic document are based on nonlinear functions, in which there is no directrelationship between the inputs and the outputs. This means that the inputs cannot be extracted from the outputs.

Indeed, all modern cyphers are based on the concept of substitution transposition. In data encryption standard algorithm, DES, which consists of many functions, only one nonlinear function is used in the algorithm, called substitution boxes, and all other functions are linear, one of these linear functions is called IP, initial permutation function, which performs static permutations. The permutations are replaced by transpositions, based on predefined positions, and the permutation function is used several times in DES algorithm.

The permutation is an essential factor in many security systems or cryptosystems. That is because of the fact that every language has its own structure; the language structures disappearvia the permutation factors.

In this paper, we will try to develop dynamic permutations instead of static permutations, nonlinear factors, which in turn enhance the security system.

Keywords: confusion, diffusion, linear function, nonlinear function, static permutations, dynamic permutations, one-way functions, hash table and complexity.

#### INTRODUCTION I.

n any cryptosystem or message integrity and authentication, the nonlinear functions are the cornerstones because the inputs to the nonlinear functions cannot be extracted from the outputs. In linear function it is possible to obtain the output if both the inputs & the operation are known; also the second input can be obtained if one input & output are known (e.g. XOR function).

A function is called nonlinear if one solution can be retched from several inputs; in other words, if the operations and the outputs of a function are known, and the inputs to a function are not known, the function is callednonlinear. Moreover, if such outputs are produced via nonlinear functions, it becomes difficult to obtain the inputs to the nonlinear functions in a suitable time. For example, the operation *mod* acts as nonlinear function,

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because 20 mod 6 =2, also 20 mod 9=2, and 20 mod 3=2. The value 2 comes from 20 mod 6, 20 mod 9, and 20 mod 3. So, if we know one of the inputs and the output along with the operation 'mod', we cannot know the second input.

In this paper, section two provides details about literature review. Section three describes our proposal technique to enhance the security in the confidentiality, integrity and authentication. The conclusion and future works will be found in section four.

#### LITERATURE REVIEW Π

In any cryptography systems, permutation (transposition) is an essential element to remove the relations between the alphabets which formulate the sentences because every language has its own characteristics.

Permutation: refers to mapping a block of length L1 into a block of length L1 [1].

Definition: Permutation denotes  $\Pi_{n}$ .

## $\Pi_{n}: \{1, \dots, L_{m}\} \rightarrow \{1, \dots, L_{m_{1}}\}$ is a permutation,

where L and m are positive integers.

Shannon [2, 3] suggests two methods for frustrating statistical cryptanalysis: Diffusion and Confusion. In diffusion, the statistical structure of the plaintext is dissipated into a long range statistics of the cipher text. On the other hand, confusion seeks to make the relationship between the statistics of the cipher text and the value of encryption key as complex as possible. Confusion can be achieved by the use of a complex substitution algorithm via using substitution boxes [1].For example, if we have the following inputs: 10101101 01001110 10000100 10101111.

The corresponding values in hexadecimal system are AC4E8'4AF.So every value will take a predefined position as shown in table 1.

Table1 : Shows the Values and Indexes

1	2	3	4	5	6	7	8	 Index input
Α	С	4	Е	8	4	Α	F	
4	8	С	Α	Е	F	4	Α	
3	5	2	7	4	8	6	1	 Index output

The first 4-bit input will be transferred into position 8 of output, and so on.

In DES algorithm [3, 4] the function is called IP initial permutation acts. This function performs static

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permutations; the permutations are replaced by transpositions, based on predefined positions as showed in Table (2) and Table (3).

V <sub>1</sub>	V <sub>2</sub>	V <sub>3</sub>	V <sub>4</sub>	V <sub>5</sub>	V <sub>6</sub>	V <sub>7</sub>	V <sub>8</sub>
V <sub>9</sub>	V <sub>10</sub>	V <sub>11</sub>	V <sub>12</sub>	V <sub>13</sub>	V <sub>14</sub>	V <sub>15</sub>	V <sub>16</sub>
V <sub>17</sub>	V <sub>18</sub>	V <sub>19</sub>	V <sub>20</sub>	V <sub>21</sub>	V <sub>22</sub>	V <sub>23</sub>	V <sub>24</sub>
V <sub>25</sub>	V <sub>26</sub>	V <sub>27</sub>	V <sub>28</sub>	V <sub>29</sub>	V <sub>30</sub>	V <sub>31</sub>	V <sub>32</sub>
V <sub>33</sub>	V <sub>34</sub>	V <sub>35</sub>	V <sub>36</sub>	V <sub>37</sub>	V <sub>38</sub>	V <sub>39</sub>	V <sub>40</sub>
V <sub>41</sub>	V <sub>42</sub>	V <sub>43</sub>	V44	V <sub>45</sub>	V <sub>46</sub>	V <sub>47</sub>	V <sub>48</sub>
V <sub>49</sub>	V <sub>50</sub>	V <sub>51</sub>	V <sub>52</sub>	V <sub>53</sub>	V <sub>54</sub>	V <sub>55</sub>	V <sub>56</sub>
V <sub>57</sub>	V <sub>58</sub>	V <sub>59</sub>	V <sub>60</sub>	V <sub>61</sub>	V <sub>62</sub>	V <sub>63</sub>	V <sub>64</sub>

#### Table 2: Inputs to Function IP

Table 3 : Output to Function IP	Table 3 :	Output to Function IP
---------------------------------	-----------	-----------------------

V <sub>58</sub>	V <sub>50</sub>	V <sub>42</sub>	<b>V</b> <sub>34</sub>	V <sub>26</sub>	<b>V</b> <sub>18</sub>	<b>V</b> <sub>10</sub>	V <sub>2</sub>
<b>V</b> 60	V <sub>52</sub>	V <sub>44</sub>	V <sub>36</sub>	V <sub>28</sub>	<b>V</b> <sub>20</sub>	<b>V</b> <sub>12</sub>	<b>V</b> 4
V <sub>62</sub>	V <sub>54</sub>	V <sub>46</sub>	V <sub>38</sub>	V <sub>30</sub>	V <sub>22</sub>	<b>V</b> 14	V <sub>6</sub>
<b>V</b> 64	V <sub>56</sub>	V <sub>48</sub>	<b>V</b> 40	V <sub>32</sub>	<b>V</b> 24	<b>V</b> 16	<b>V</b> 8
V <sub>57</sub>	V <sub>49</sub>	V <sub>41</sub>	V <sub>33</sub>	V <sub>25</sub>	V <sub>17</sub>	V <sub>9</sub>	<b>V</b> 1
<b>V</b> 59	V <sub>51</sub>	V <sub>43</sub>	V <sub>35</sub>	V <sub>27</sub>	<b>V</b> 19	<b>V</b> <sub>11</sub>	V <sub>3</sub>
$V_{61}$	V <sub>53</sub>	V <sub>45</sub>	V <sub>37</sub>	V <sub>29</sub>	<b>V</b> <sub>21</sub>	V <sub>13</sub>	V <sub>5</sub>
<b>V</b> 63	V <sub>55</sub>	V <sub>47</sub>	V <sub>39</sub>	V <sub>31</sub>	V <sub>23</sub>	<b>V</b> 15	<b>V</b> 7

### III. Dynamic Permutations

So far all the processes of any permutations are static, i.e, the permutations are replaced by transpositions, based on predefined positions. However, in this paper we will suggesta new method "dynamic permutations" to enhance the security in cryptosystems. The main idea for the new method is as follows:

- Constructing a suitable hash table along with suitable hash key.
- Dividing the binary data into groups, each group consists of 8-bits; and each 8-bitscan take values from 00 to FF in hexadecimal system.
- Each group should be hashed into the corresponding value; this value is used as an index to store the group in the hash table. Since the values stored in the hash table are based on randomindexes, each group will take dynamic position.

In this case, the permutations of the inputs are dynamic permutations but not static. Figure (1) shows the suggested method for the construction of the hash table.

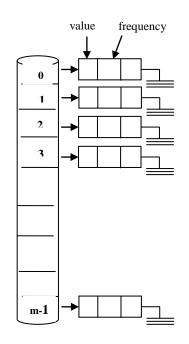


Figure1 : Shows the Construction of the Hash Table

Example: if we have the following inputs 10101101 01001110 10000100 10101111.The corresponding values in hexadecimal system are AC, 4E, 84, AF. So, every value will take a position in the hash table. If there is more than one value equals, the first one will take the correct position in the hash table and the others will increase the frequency field by 1, and so on, without taking extra positions in the hash table. If there are more than one values hashed to the same index, the second value stays in another node with the same index in the hash table, and so on.

The length of the hash table is directly proportional to the S. That means,  $L \alpha S$  (1) such that S is the number of characters in the block simultaneously permuted and L is the length of the hash table.

The following equation:

#### pi=(pi-1+xi)%m (2)

Maybe used to produce the hash key, such that p0=7, pi is the index position in the hash table, x0=11, xi is the value to be hashed, and m is prime number points to the size of the hash table.

The following is a sample of values hashed to the some indexes.

inde	walue	index	value	index	value ir	ndex	value	
94 181	199 152	123 186	206 4	173 93	8 164	32 12	225 88	
140	152 254	194		93 67	60	7	169	
28	125	175	231	17	174	, 168	136	
150	89	56	112	70	110	95	166	
23	140	105	147	149	160	70	124	
92	7	8	56	94	113	30	87	
182	46	181	52	72	183	108	164	
53	142	195	64	42	201	151	126	
162	225	0	26	132	160	129	118	
144	68	167	249	33	46	177	162	
103	183	167	55	51	254	145	232	
11	213	202	58	152	14	157	140	
28	214	11	163	88	234	5	248	
62	194	88	187	156		201	204	
114	247	43	26	162	108		38	
109	222	53	153	78	117	88	51	
93	234	108	122	11		190	246	
121	210	61	215	11	218	130	88	
191	15	170	72	155	39	116	113	
57	152	67	216	95	117	48	21	
209	220	23	42	165	185		163	
148	1	100	232	186				
206 76	92 49	7 142	109 179	210 1	150 197	108 131	28 23	
160	49 172	58	126	1 67	13	78	23 113	
38		160	202	152	247	142	228	
156	126	61	114	46	97	95	186	
6	24	174	35	67	91	49	90	
34	152	125	129	20	72	94	20	
55	59	48	151	201		175	41	
63	83	132	132	76		182	30	
131	253		100	47	112	89	67	
126		171	125	147	239	136	126	
118	165	66	171	178	62	203	93	
6	252	7	14	24 2	226 2	10	92	
83	206	21	241	171	121	8	115	
152		171	254		204		228	
168				136		68	67	
150	214		185		40		198	
198		100	134	171		186	206	
111	58	181	207	78		111	182	
187	218	209		140		199	220	
83	128	67	114			123	238	
137	50	157	28	206	134	148	119	

208	13	122	250	40	127	171	170
185	132	85	220	198	111	207	109
123	219	18	99	113	255	80	169
121	227	202	239	199	183	9	209
104	247	149	204	60	35	79	177

#### a) Complexity Measurements

Complexity means studying each of execution time, input-data, language difficulties, mass storage required by the algorithm etc.

In this study we concentrate on complexity from only three points:

i. Data complexity.

The amount of data needed as input to the attack.

ii. Processing complexity.

The time needed to perform the attack. This is often called the work factor.

iii. Storage requirements.

The amount of memory needed to do the attack [6].

#### b) Complexity of Algorithms

An algorithm's complexity is determined by the computational power needed to execute the algorithm itself. The computation of an algorithm is often measured by two variables: T (for Time Complexity), and S (for Space Complexity). In general, the computational complexity of an algorithm is expressed in what is called "big O" notation: the order of magnitude of the computation complexity.

Generally, algorithms are classified according to their time or space complexity:

- An algorithm is a constant if its time complexity is independent of n: O(1).
- An algorithm is linear, if its time complexity is O (n).
- An algorithms can also be quadratic, cubic, and so on. Like those algorithms, their complexity are polynomial i.e. O (nm), where m is a constant.

Algorithms whose complexities are O(cf(n)), where c is a constant and f(n) is more than a constant but less than linear, are called "Supper polynomial"[6].

The suggested algorithm will take extra process more than static algorithm as the following:

- The process of conversion from binary todecimal O (n).
- The computation of indexes O (m).
- It needs also extra storage corresponding to the hash table.

### IV. CONCLUSION AND FUTURE WORK

The permutation is an essential factor in many security cryptosystems. Therefore, we developed a new method that uses dynamic permutation for enhancing the security of the system in a way better than using static permutations. The future work, dynamic permutation can be used to produce one way hash function.

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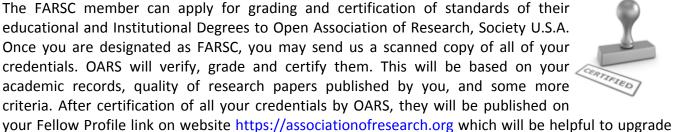
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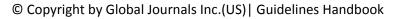
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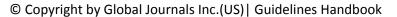
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Content

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- Present a background, such as by describing the question that was addressed by creation an exacting study.
- Explain results of control experiments and comprise remarks that are not accessible in a prescribed figure or table, if appropriate.

• Examine your data, then prepare the analyzed (transformed) data in the form of a figure (graph), table, or in manuscript form. What to stay away from

- Do not discuss or infer your outcome, report surroundings information, or try to explain anything.
- Not at all, take in raw data or intermediate calculations in a research manuscript.
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- Never confuse figures with tables there is a difference.

#### Approach

- As forever, use past tense when you submit to your results, and put the whole thing in a reasonable order.
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- If you put figures and tables at the end of the details, make certain that they are visibly distinguished from any attach appendix materials, such as raw facts
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- Give details all of your remarks as much as possible, focus on mechanisms.
- Make a decision if the tentative design sufficiently addressed the theory, and whether or not it was correctly restricted.
- Try to present substitute explanations if sensible alternatives be present.
- One research will not counter an overall question, so maintain the large picture in mind, where do you go next? The best studies unlock new avenues of study. What questions remain?
- Recommendations for detailed papers will offer supplementary suggestions.

#### Approach:

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References	Complete and correct format, well organized	Beside the point, Incomplete	Wrong format and structuring

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ISSN 9754350